



Excellence/Accountability/Feedback

Parent Comments from Spring 2024 Survey

Survey Question: Our goal is Excellence/Accountability/Feedback. *We would love to know if there is something that you feel that High School Math Live does well.*

Sample of Parent Responses:

- HSML does an outstanding job of consistently connecting with the students and making sure that they are well-prepared in the concepts without assigning too much.
- The regular assessment structure is good and predictable. The teachers have provided good feedback and helped us through some challenging concepts.
- The price is fine, especially considering we can pay with homeschooling funds.
- Pricing is incredibly affordable, teachers on top notch, curriculum is engaging and comprehensive.
- I love that the classes are twice a week. I love that the quizzes are graded each week with lots of feedback. I think the time spent on math each week in class is also impressive.
- We appreciate the supportive instructor, OneNote grading, Math Live videos.
- I feel that High School Math Live does a great job of keeping students engaged by keeping classes personable, well-organized, and easy to understand.
- If students aren't getting concepts, HSML teachers do a wonderful job of explaining things with kindness and patience.
- Well organized, good technology, quality instruction, caring teachers

- I feel that my child has a solid understanding of the concepts taught in the course and will leave the course well-prepared for her next course.
- We love the flexibility and eagerness to help our children succeed in math.
- The communication between teacher and parent is great too. Prompt and contains so much encouragement!
- I have truly appreciated the hard work of the teachers. All of our children's teachers are super thoughtful, care about our child's success, and are always offering extra to make them succeed.
- Age-appropriate expectations have been met with real life lessons. He has also learned that you can get a great grade - even if you don't have all 100%. It has been a fantastic learning experience!!
- We absolutely love HSML, more importantly the teachers are phenomenal!!
- We like the tests are able to be printed off and homework is completed on a traditional textbook. Live or recorded classes are also a nice option.
- Caring and skilled teachers, graded exams with feedback and convenient access to classes.
- The AMP classes are laid out well with clear expectations.
- I also really feel like the teachers care about my students and are willing to help above and beyond when they don't understand a concept.
- For kids like mine who struggle with tests, being able to take exams at their pace is very helpful.
- I also appreciate that the teachers LOVE math.
- He needed to be accountable to, besides me, and his Dad. It is a great steppingstone to college classes.
- HSML desires to steward their teaching gifts well to help your child succeed.
- I'm very thankful that parents are made part of an effective teaching team!
- Excellent AP prep.
- The quality of teaching is excellent. Communication with instructors and staff is easy and responses are thorough and timely.
- The recordings are a great way to solidify information that may have been missed during class.
- The teachers are very friendly, knowledgeable and take time to meet kids if they have questions or are struggling with material.
- The interaction between the teacher and students is at times entertaining. Teachers maximize technology to help communicate well.
- You provide a rigorous curriculum with kind and helpful teachers. The live format provides an opportunity for a new teacher (not mom!) and a class with peers.
- The teachers provide needed support so students can be successful.

- HSML instructors do a great job engaging on the online platform and teaching in a way students more easily understand concepts.
- I've been impressed with her willingness to work with the kids and she sounds like she actually cares enough for them to understand the concepts. Not just memorize and move on.
- I feel that HSML gives parents a LOT of tools to be connected with their student's learning path. Access to the chat logs from class, ability to review the class notebook and recordings, and regular communication with the instructor are exceptionally valuable.
- HSML has great teachers who provide positive math experiences for their students.
- I am very happy to be able to entrust my children into capable hands of HSML teaching staff. The choice of textbooks is very good and concepts are explained well.
- The teachers are very generous and want the children to succeed. The students are not just a number but they sincerely seem to want the students to grasp and understand the math concepts. It seems more personal than other online classes.
- From our personal experience, I greatly appreciated the communication and flexibility to swiftly switch my child from Geometry honors to regular honors since my child was struggling in honors.
- HSML really makes my kid feel like she is good at math which is so important to me as a parent.
- Lectures are well structured and organized and notes provided are helpful.
- Cameras on has really helped both my students. Making it interactive makes it better than other courses.
- The OneNote notebook to store the lecture notes and tests/quizzes are very well organized;
- Comprehensive and rigorous math classes along with consistent and supportive instruction is a perfect combination for a student willing and able to put in the time and effort to truly learn mathematics
- Support in helping students succeed and understand the material while working with families who homeschool and have varying schedules and activities throughout the year.
- The efficient use of technology has been a pleasure and an asset. Kaci loves the format.
- Absolutely their amazing approach and encouragement to every student is key, students feel supported throughout their journey.

Survey Question: Our goal is Excellence/Accountability/Feedback. *We would love to know if there is something that you feel that HSML should consider to be a more effective choice for your student's math education.*

Sample of Parent Responses:

- More class/schedule options, especially for upper level courses.
- N/A – I think it's excellent.
- Rethink the handling of the AG projects – maybe have more time built into the syllabus to accommodate the extra work.
- Continue to be flexible and accessible with accommodating when family's schedules are crazy.
- Midterms and finals seem to be too much testing.
- Offer an At My Pace Pre-Pre-Algebra course.
- As the proctor, I need quizzes and tests a week ahead of the scheduled test date due to very limited printer access.
- I struggled with the time between the last class and the quiz due date. However, the teacher was very accommodating if we needed an extension.
- My kids would love to be able to occasionally turn their camera on and speak in the microphone.
- I would encourage you to keep pursuing effective communications that engage students and parents.
- Continue to keep your expectations just high enough so students give the effort needed to learn and grow.
- Require students to turn in the homework to give that accountability.
- Would like you to email the student the quizzes and tests. It would help with timelines.
- It's hard to catch up if my student falls behind.
- Students who need extra help would benefit from a special "study hall"/office hours.
- Continue to offer AMP options to be used during summer.
- Provide students with more example problems for more practice.
- Family discount for multiple students taking courses.
- Use less class time for HW questions and more for the lessons.
- Occasional review with students on the importance of taking notes and how.
- The AMP math should be offered at a lesser price.
- More inclusivity for students with IEP's. The language written on some assessments can bring about shame for students with IEP's that allow certain resources for formal assessments.

- Make the registration process more simple.
- Offer a “live” ACT/SAT summer prep course.
- Continue to be AG approved for high schoolers in CA.
- Using OneNote can be a little confusing.
- Continue to hire teachers that are engaging.
- I don’t think it should be mandatory for students to attend the live class unless they are having trouble with just watching the recordings.
- Consider timed tests, perhaps double whatever time you think it should take them. It might help keep kids from dragging out their tests.
- Consider offering AP Pre-Calculus course.
- Consider lowering the frequency of assessments.
- Consider extending the “school year” by a couple of weeks and cover less weekly.
- Sometimes, I feel he is chasing a numerical grade. This is the total antithesis of what I wanted for him being homeschooled. I want him to love math, and it not be a constant source of stress.